

## Systemic investigation into the health care provided to Miss Sandy at Doomadgee Rural Hospital

Doomadgee Rural Hospital, North West Hospital and Health Service (NWHHS)

Document	Date
Doomadgee Rural Hospital, NWHHS policies, procedures and organisational documents	
1. Index for policies and procedures NWHHS	Undated
2. Procedure for admission and discharge for nursing and midwifery	2020
3. Policy for clinical handover	2018
4. Procedure for diversity and support to access to healthcare: Aboriginal and Torres Strait Islander people, consumers from culturally and linguistically diverse (CALD) backgrounds and other high-risk groups	2019
5. Procedure for recognition and response to clinical deterioration	2018
6. Policy for privacy and confidentiality	2018
7. Protocol for managing death of a patient	2020
8. Procedure for clinical documentation in patient records	2018
9. Medical Officer Roster, Doomadgee Rural Hospital	2020
10. Nursing Roster, Doomadgee Rural Hospital	2020
11. Cultural practice training, Doomadgee Rural Hospital staff	Undated
12. Queensland Health – Hospital Visitors Direction	26 Mar 2020
13. Queensland Health – Hospital Visitors Direction (No. 2)	6 May 2020
14. Queensland Health – Hospital Visitors Direction (No. 3)	19 May 2020
NWHHS Resources	
15. North West Tripartite Agreement 2017-2019	Undated
16. Suspected Acute Rheumatic Fever Clinical Pathway	2020
17. Sad News Sorry Business: Guidelines for caring for Aboriginal and Torres Strait Islander people through death and dying, Queensland Health	2015

Document	Date
18. The 2020 Australian guidelines for prevention, diagnosis and management of acute rheumatic fever and rheumatic heart disease (3 <sup>rd</sup> Edition)	2022
19. Queensland rural and remote health service framework	2014
20. Betty's Story – a review of the care received by a young woman with Rheumatic Heart Disease – Investigation report	2020
21. NWHHS Health equity strategy	2022
22. Aboriginal and Torres Strait Islander Patient care guideline	2014
Correspondence	
23. Section 228 request for information from NWHHS	8 Feb 2022
24. NWHHS response to s228 notice issued 8 February 2022	22 Feb 2022
25. NWHHS progress towards recommendations of Betty's Story	11 Feb 2022
26. Doomadgee Rural Hospital Medical Officer Qualifications including: <ul style="list-style-type: none"> <li>- Medical officer CV</li> <li>- Medical officer Ahpra registration</li> <li>- Medical officer interim letter advising scope of clinical practice</li> <li>- Medical officer RACGP fellowship</li> <li>- Medical officer MBBS qualifications</li> </ul>	Undated
27. Nursing staff qualifications	Undated

#### Complaint information

Document	Date
Written complaint information and interview	
28. Written complaint to OHO	8 July 2021
29. Audio recording of OHO interview with Sandy family via telephone	22 Dec 2021
Correspondence	
30. Correspondence dated 12 October 2022 and attached media article ABC news	12 Oct 2022
31. Correspondence dated 6 December 2022	6 Dec 2022



## Clinical records

Document	Date
NWHHS	
32. Doomadgee Rural Hospital, Miss Sandy clinical records, 1 of 2	2 Aug 2021
33. Doomadgee Rural Hospital, Miss Sandy clinical records, 2 of 2	2 Aug 2021
34. Doomadgee Rural Hospital, Miss Sandy clinical records	1 Sept 2021
35. Doomadgee Rural Hospital integrated progress notes Miss Sandy	28 Feb 2022
36. Mount Isa Base Hospital, Miss Sandy clinical records	1 Sept 2021
Gidgee Healing	
37. Miss Sandy clinical records	1 Sept 2021
Queensland Ambulance Service (QAS)	
38. QAS records 30 May 2020 15:24	27 July 2021
39. QAS records 30 May 2020 17:20	27 July 2021
40. QAS response – no further records	1 April 2022
Royal Flying Doctor Service (RFDS)	
41. RFDS Miss Sandy records	7 Oct 2021

## Coroner's documents

Document	Date
Coroner's documents	
42. Cause of death certificate	15 July 2021
43. Form 1 Police report of death to Coroner	15 July 2021
44. Autopsy certificate	15 July 2021
45. Toxicology certificate	15 July 2021
46. Autopsy report	15 July 2021
47. Clinical forensic medicine unit review	15 July 2021



Document	Date
48. Addendum report – Dr Samuel Stevens	30 July 2022

#### Interviews and statements

Document	Date
Interviews	
49. Electronic record of interview with Director of Nursing, Doomadgee Rural Hospital	12 April 2022
50. Interview transcript, Director of Nursing, Doomadgee Rural Hospital	14 April 2022
51. Electronic record of interview with Aboriginal Healthcare Worker, Doomadgee Rural Hospital	12 April 2022
52. Interview transcript, Aboriginal Healthcare Worker, Doomadgee Rural Hospital	14 April 2022
Statements	
53. Signed statement from QAS officer, Doomadgee	30 Mar 2022

#### Other information gathered and general reference documents

Document	Date
Notes from Doomadgee Rural Hospital facility visit	
54. OHO notes from facility visit with Director of Nursing, Doomadgee Rural Hospital	1 Dec 2021
QAS	
55. QAS position description of QAS cadet officer	23 Feb 2022
Media	
56. OHO summary of Four Corners episode aired 7 March 2022 regarding Rheumatic Heart Disease in Doomadgee	25 Mar 2022
Correspondence with relevant stakeholders	
57. Correspondence with Aboriginal & Torres Strait Islander Legal Service (Qld)	23 Dec 2022
Codes, guidelines, standards and reports	



Document	Date
58. Report no 57 Health outcomes and access to health and hospital services in rural, regional and remote New South Wales	May 2022
59. Consultation report – Torres and Cape regional consultation discussion paper	17 May 2021
60. National safety and quality primary and community healthcare standards	2021
61. Nursing and Midwifery Board Code of Conduct	1 March 2018
62. Guidelines for warfarin management the community	January 2016
63. Health equity report	March 2017

#### Written submissions

Document	Date
Submissions from NWHHS	
64. NWHHS submission including: 64.1 Letter of submission dated 2 August 2021 64.2 Clinical Incident Verification Team Meeting 2 June 2020 64.3 Clinical review report 64.4 Riskman entry 864197 64.5 Riskman entry 964711	2 Aug 2021
65. Letter from NWHHS	13 Sept 2021
Adverse comment submission	
66. NWHHS response to draft OHO investigation report	22 Dec 2022
67. NWHHS documents in support of response dated 22 December 2022 including: 67.1 Queensland Health Action Plan 67.2 Attachment 1: Additional Doomadgee RHD photo 67.3 Attachment 2: Additional Doomadgee RHD photo 2 67.4 Attachment 3: Additional Doomadgee RHD photo 3 67.5 Attachment 4: RHD QR code link photo Doomadgee 67.6 Attachment 5: Orientation present schedule 2022 67.7 Attachment 6: Two page orientation package update	3 Jan 2023

Document	Date
67.8 Attachment 7: Common conditions across NWHHS	
67.9 Attachment 8: Facilitator guide v8	
67.10 Attachment 9: Participant workbook v8	
67.11 Attachment 10: 2022 NWHHS cultural awareness Jan-Nov	
67.12 Attachment 11: RHD biennial screening program	
67.13 Attachment 12: Example of scheduled meetings	
67.14 Attachment 13: Communicare alert including bicillin	
67.15 Attachment 14: NWHHS Governance chart RHD	
67.16 Attachment 15: Agenda monthly stakeholder RHD meeting	
67.17 Attachment 16: Monthly meeting dates and evidence	
67.18 Attachment 17: Sad news, sorry business guidelines	
67.19 Attachment 18: NW0800 Diversity and support to access healthcare	
67.20 Attachment 19: Draft response to OHO at 15 December 2022	

#### OHO independent clinical advice

Document	Date
OHO clinical advice documents	
68. Clinical advice report – Dr Mark Wenitong	12 May 2022
69. Clinical advice report clarification – Dr Mark Wenitong	6 June 2022
70. Clinical advice report – Dr Samuel Stevens	3 June 2022

#### OHO section 228 notices

Document	Date
OHO section 228 notices	
71. Section 228 notice to QAS	22 Feb 2022
72. Section 228 notice to QAS	23 Mar 2022
73. Section 228 notice to Royal Flying Doctor Service	6 Oct 2021

