

Systemic investigation into service provision at Gidgee Healing

Gidgee Healing

Document	Date
Gidgee Healing policies, procedures and organisational documents	
1. Doomadgee Agreement Lease Lot 120 Goodeedawa Road	10 Dec 2021
2. Doomadgee Lease Lot 120 Goodeedawa Rd Fully executed	10 Dec 2021
3. Department of Health Provision of age care transition support 2020-2023	Sept 2019
4. Doomadgee Sub Lease Agreement Gidgee Healing 300621	March 2021
5. Doomadgee Staff List	Undated
6. Doomadgee staff rosters	October 2021
7. Policy & procedure: clinical handover	Undated
8. Clinical Handover Checklist (addition to clinical handover document)	Undated
9. Medication Management Policy	Undated
10. Covid-19 Response Plan	Undated
11. Infection Control Guidelines	Undated
12. Personal Protective Equipment	Undated
13. Patient files <ul style="list-style-type: none"> - Blood recall process - Patients 715 statistics - Patient records 	Undated
14. Gidgee Healing Annual Report 2020	2020
15. Contracts and KPI reports: <ul style="list-style-type: none"> - BP Premier KPI Reporting Utility - Commonwealth Standard Grant Agreement September 2019 - Variation agreement between Queensland Health and Mount Isa Aboriginal Community Controlled Health Service Ltd August 2020 	Undated

Document	Date
<ul style="list-style-type: none"> - Family Wellbeing Service Agreement and Funding Schedule 2017-2021 - Family Wellbeing Head Agreement Jan 2022-Sept 2022 - Making Tracks Doomadgee Primary Health Care Performance Report July-Dec 2021 - Performance report Child and Family Health Service 1 January 2021 – 30 June 2021 - Queensland Health Making Tracks variation agreement 2021-2022 - North West Queensland Tripartite Agreement 2017-2019 	
16. National Key Performance Indicator Summary Report	June 2021
17. Staffing and recruitment documents: <ul style="list-style-type: none"> - Doomadgee Gidgee Healing Primary Health Care staff roster 2021 - Doomadgee vacancies - Gidgee Healing cultural awareness - Jan-Jun 2022 Roster - Jan-June 2022 Roster - Nov-Dec 2021 Roster 	Undated
18. Clinical handover documents: <ul style="list-style-type: none"> - Clinical handover – policy and procedure - Additional to clinical handover document 	Undated
19. Chronic disease management documents: <ul style="list-style-type: none"> - Bicillin injection reminder - BP Premier Reminder guide - Clinical correspondence - Doomadgee clinical incidents 1 July 2021-31 December 2021 	Undated
20. 715 Health Check documents: <ul style="list-style-type: none"> - Clinical correspondence - Current patients due for 715 health checks - Sample 715 health check 	Undated
21. Pathology follow up documents: <ul style="list-style-type: none"> - BP Premier pathology radiology guide - Clinical correspondence - Doomadgee non-urgent recalls 	Undated



Document	Date
<ul style="list-style-type: none"> - Doomadgee urgent recalls - Pathology follow up 	
22. Infection control practices and personal protective equipment documents: <ul style="list-style-type: none"> - Cleaning checklist - Medication management policy - Infection control policy - Personal protective equipment 	Undated
23. Gidgee Healing Annual Report 2021	2021
24. Gidgee Healing risk register documents: <ul style="list-style-type: none"> - Risk plan - Risk register primary health care - Risk report primary health care 	Undated
25. Mechanism for escalation documents: <ul style="list-style-type: none"> - Emails and correspondence regarding staffing issues 	Various
26. Staffing and recruitment documents	28 April 2022
27. Pathways for chronic disease management - patient health summaries for rheumatic heart disease	28 April 2022
28. National Key Performance Indicator Summary Report	Dec 2021
Correspondence	
29. Section 228 notice to Gidgee Healing	25 Nov 2021
30. OHO agenda for meeting with Gidgee Healing	8 March 2022
31. OHO agenda – commentary from Gidgee Healing	8 March 2022
32. Video recording of stakeholder meeting between OHO and Gidgee Healing	8 March 2022
33. Section 228 notice to Gidgee Healing	16 March 2022
34. Letter from Gidgee Healing enclosing section 228 response	30 March 2022
35. Letter from Gidgee Healing enclosing section 228 response	4 April 2022
36. Section 228 notice to Gidgee Healing	14 April 2022
37. Letter from Gidgee Healing enclosing section 228 response	28 April 2022



Complaint information

Document	Date
Complaint documentation	
38. Complaint to OHO	12 Sept 2021
39. Additional complaint information	Various
Complaint information for child matter (OHO reference 202202274-RA1)	
40. Complaint – 202202274-RA1	6 March 2022
Complaint information for child matter (OHO reference 202202329-RA2)	
41. Complaint – 202202329-RA2	8 March 2022

Coroner's documents

Document	Date
Coroner's documents	
42. Notice of Inquest	6 April 2022

Interviews and statements

Document	Date
Interviews	
43. Electronic record of Interview with Gidgee Healing Staff	11 August 2022
44. Electronic record of Interview with Gidgee Healing Staff	16 August 2022

Other information gathered and general reference documents

Document	Date
OHO documents	
45. OHO meeting minutes from meeting with Gidgee Healing	21 April 2022
46. OHO meeting file note from meeting with Gidgee Healing	21 Dec 2022
Codes, guidelines, standards, strategies and reports	



Document	Date
47. Royal Australian College of General Practitioners Standards for General Practices 5th Edition (RACGP Standards).	Published July 2017
48. The Australian Health Performance Framework September 2017	2017
49. Queensland Government, Rheumatic Heart Disease (February 2021)	February 2021
50. Queensland Aboriginal and Torres Strait Islander Health Workforce Strategic Framework 2016–2026	2016
51. Portfolio Committee, Parliament of NSW, Health outcomes and access to health and hospital services in rural, regional and remote New South Wales	May 2022
52. North West Health Equity Strategy 2022–2025	2022
53. NHMRC Australian Guidelines for the Prevention and Control of Infection in Healthcare (2019) Summary of the Guidelines	2019
54. National Agreement on Closing the Gap July 2020	2020
55. National Aboriginal and Torres Strait Islander Health Workforce Strategic Framework and Implementation Plan 2021–2031	2021
56. Making Tracks toward closing the gap in health outcomes for Indigenous Queenslanders by 2033—Policy and Accountability Framework	2010
57. Gidgee Healing Strategic Plan 2018–2022	2018
58. Ending Rheumatic Heart Disease Queensland First Nations Strategy 2021–2024	2021
59. Department of Health Strategic Plan 2019-2023	2019
60. Australian Health Performance Framework Overview	No Date
61. Australian Commission on Safety and Quality in Health Care, National Model Clinical Governance Framework	2017
62. ACSQHC National Safety and Quality Primary and Community Healthcare Standards 2021	2021
63. ACSQHC National Safety and Quality Health Service Standards, Communicating for Safety Standard	2017
64. ACSQHC National Safety and Quality Health Service Standards User Guide 2017	2017

Document	Date
65. Aboriginal Resource and Development Services, An Absence of Mutual Respect, 2008	2008
66. Aboriginal and Torres Strait Islander Health Performance Framework 2020 Qld	2020
North West Hospital and Health Service (NWHHS)	
67. Letter to OHO from NWHHS	28 April 2022
68. NWHHS Risk register Gidgee Healing	Undated
69. NWHHS communication with Gidgee Healing	3 February 2022
70. NWHHS incident details involving Gidgee Healing	Undated
Queensland Health – Community Services Funding Branch	
71. Letter to OHO in response to section 228 notice	6 June 2022
72. Community Services Funding Branch documentation	6 June 2022
Articles and Web Information	
73. Western Queensland Primary Health Network - Recent News	No date
74. Durey et al., Owing solutions: a collaborative model to improve quality in hospital care for Aboriginal 2011	2012
75. Dossetor et al, Review of Aboriginal child health services in remote Western Australia identifies challenges and informs solutions	2019
76. Australian Healthcare and Hospital Association, Blueprint Case Studies, The Lower Gulf Strategy	May 2018
77. Australian Government, Department of Health 715 Health Checks to improve Indigenous Health	March 2022
78. 2016 Doomadgee (S), Census All persons QuickStats - Australian Bureau of Statistics	2016
79. 2016 Normanton (L), Census All persons QuickStats - Australian Bureau of Statistics	2106
80. Aboriginal Community Controlled Health - NACCHO	No Date

Written submissions



Document	Date
Adverse comment submission	
81. Submission in response to OHO draft report	13 Jan 2023

OHO Section 228 notices

Document	Date
OHO Section 228 notices	
82. Section 228 notice to North West Hospital and Health Service	14 April 2022
83. Section 228 notice to Community Services Funding	24 May 2022